

FlexRequestor

The Challenge:

In recent times, there has been much focus on Lean material flow processes in Logistics but equally critical to sustained competitive advantage is the integration and responsiveness of the supporting workflow based processes. Our experience is that companies that foster and improve the capabilities of their entire supply chains win in the market place. This demands continued focus on cross boundary information sharing, agile decision making and follow through on business and mission critical decision making.



FLEXLogistics Warehouse

Flextronics Solution:

FlexLogistics as the Service Logistics link in the successful Dell Computer supply chain has developed a suite of workflow applications that support these emerging critical cross boundary workflows. The FlexRequestor application is a web based tool that integrates critical cross boundary workflows. Some of the processes controlled by FlexRequestor include product sizing and dimensioning for transport planning, the requesting, approval and tracking of product Reworks and other Value added activities across the vendor supply base. As well as co-ordinating these workflows, FlexRequestor drives timely decision making through agreed service levels implemented through its visual dashboard. .

FLEXLogistics **flexRequestor**

Welcome to flexRequestor 13 February 2007 11:03

Request Type	Open	Warning	Missed	Total
Inter Hub Transfer (3)	0	0	0	0
Rework Request	0	0	0	0
Strategic Buy	0	0	0	0
Rework Request	0	0	0	0
RSN Request	0	0	0	0
Stock Adjustment	0	0	0	0
Strategic Buy	0	0	0	0
Dimension Request	2	24	24	50
Total	2	24	24	50

This dashboard provides a summary view of active requests whose SLA has started but not yet finished.

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The Results:

- Web based, centralised solution with global visibility at all times.
- Real time status on all request available at all times.
- Enhanced process control of workflows.
- Full suite of reports available.

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